

2014 Carleton Satisfaction Survey for Employees

Human Resources Communications

Human Resources Communications	
% Using Service	Number of Users
100%	597

Mean of Responses

	Human Resources Communications		
	N	Avg.	Std. Dev.
My overall satisfaction with communications from Human Resources	533	7.1	2.2
Frequency of communications from Human Resources	475	6.7	2.3
Relevance of emails received from Human Resources	456	6.9	2.3
Informed about Human Resources related changes in a timely and efficient way	456	6.8	2.4
Ease of finding information on Human Resources website	548	6.8	2.4

Percentage of Responses

	Human Resources Communications		
	Low	Med.	High
My overall satisfaction with communications from Human Resources	11.3%	40.3%	48.4%
Frequency of communications from Human Resources	14.9%	43.6%	41.5%
Relevance of emails received from Human Resources	13.2%	41.4%	45.4%
Informed about Human Resources related changes in a timely and efficient way	15.6%	39.7%	44.7%
Ease of finding information on Human Resources website	17.9%	38.5%	43.6%

Source: Carleton Satisfaction Survey for Employees, 2014

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.