

2015 Carleton Satisfaction Survey for Employees

Office of Quality Initiatives - Learning and Professional Development

OQI - Learning and Professional Development	
% Using Service	Number of Users
22.6%	190

Mean of Responses

	OQI - Learning and Professional Development		
	Yes		
	N	Avg.	Std. Dev.
My overall satisfaction with the Learning and Professional Development training by OQI	183	8.2	1.7
Usefulness of the training offered to support my current responsibilities	180	8.0	2.0
Services provided by staff when registering, or enquiring about, learning opportunities	161	8.5	1.6
Way in which learning opportunities are communicated	178	7.9	2.0
Online sign-up for training	172	8.5	1.7
Quality of the training presenters	174	8.5	1.6
The training environment (classroom, location, etc.)	174	8.5	1.6
Time of day that the training is offered	177	8.5	1.6
Time of year that the training is offered	175	8.3	1.7

Percentage of Responses

	OQI - Learning and Professional Development		
	Yes		
	Low	Med.	High
My overall satisfaction with the Learning and Professional Development training by OQI	3.3%	23.5%	73.2%
Usefulness of the training offered to support my current responsibilities	6.1%	24.4%	69.4%
Services provided by staff when registering, or enquiring about, learning opportunities	3.1%	16.1%	80.7%
Way in which learning opportunities are communicated	7.9%	25.8%	66.3%
Online sign-up for training	2.3%	18.6%	79.1%
Quality of the training presenters	1.7%	18.4%	79.9%
The training environment (classroom, location, etc.)	3.4%	14.4%	82.2%
Time of day that the training is offered	2.3%	13.0%	84.7%
Time of year that the training is offered	3.4%	19.4%	77.1%

Source: Carleton Satisfaction Survey for Employees, 2015

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.