

2019 Carleton Satisfaction Survey for Employees

Environmental Health and Safety

	% Using Service	Number of Users
	17.1%	160

Mean of Responses

	N	Avg.	Std. Dev.
My overall experience with Environmental Health and Safety	156	7.5	2.3
Ease of reporting incidents, hazards and 'good catches'	120	7.3	2.5
Quality and usefulness of information provided on the Environmental Health and Safety website	122	7.4	2.1
Timely response to health and safety requests or concerns	134	7.3	2.5
Ability to resolve problems effectively	132	7.1	2.4
Quality of health and safety training	133	7.4	2.2
Availability/accessibility of health and safety training	135	7.4	2.3
Communication of effective, timely, and accurate information	146	7.3	2.4
Professional and knowledgeable staff	151	7.9	2.3

Percentage of Responses

	Low	Med.	High
My overall experience with Environmental Health and Safety	10.3%	28.8%	60.9%
Ease of reporting incidents, hazards and 'good catches'	15.0%	26.7%	58.3%
Quality and usefulness of information provided on the Environmental Health and Safety website	8.2%	33.6%	58.2%
Timely response to health and safety requests or concerns	14.2%	26.9%	59.0%
Ability to resolve problems effectively	15.2%	34.8%	50.0%
Quality of health and safety training	11.3%	32.3%	56.4%
Availability/accessibility of health and safety training	12.6%	28.9%	58.5%
Communication of effective, timely, and accurate information	13.7%	28.8%	57.5%
Professional and knowledgeable staff	9.3%	21.9%	68.9%

Source: 2019 Carleton Satisfaction Survey for Employees

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.