

## 2019 Carleton Satisfaction Survey for Employees

### Carleton University Faculty-Staff Intranet

	% Using Service	Number of Users
	73.0%	667

#### Mean of Responses

	N	Avg.	Std. Dev.
My overall experience with the Faculty-Staff Intranet	655	7.5	2.0
Reliability and availability of the Faculty-Staff Intranet	623	8.2	1.7
Ease of finding, and logging into the Faculty-Staff Intranet	650	7.3	2.3
Information and content available on the Faculty-Staff Intranet	635	7.3	2.1
My experience with the Faculty-Staff Intranet Marketplace	440	7.8	2.2
Ease of configuring, adjusting the dashboard view of the Faculty-Staff Intranet	449	7.3	2.3

#### Percentage of Responses

	Low	Med.	High
My overall experience with the Faculty-Staff Intranet	7.8%	35.6%	56.6%
Reliability and availability of the Faculty-Staff Intranet	3.7%	22.5%	73.8%
Ease of finding, and logging into the Faculty-Staff Intranet	12.9%	32.3%	54.8%
Information and content available on the Faculty-Staff Intranet	10.7%	35.7%	53.5%
My experience with the Faculty-Staff Intranet Marketplace	7.7%	26.4%	65.9%
Ease of configuring, adjusting the dashboard view of the Faculty-Staff Intranet	11.8%	35.0%	53.2%

**Source:** 2019 Carleton Satisfaction Survey for Employees

**Notes:** 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.

#### How often have you used Carleton's Top 5 through the Faculty-Staff Intranet?

	%	#
Never	41.3%	270
Daily	19.8%	129
Weekly	5.4%	35
Bi-weekly	7.0%	46
Monthly	7.0%	46
Every few months	7.4%	48
Once or twice a year	12.1%	79

**Source:** 2019 Carleton Satisfaction Survey for Employees

**Notes:** 1.

Percentage based on respondents who used the intranet.

### How often have you used news feeds through the Faculty-Staff Intranet?

	%	#
Never	13.7%	89
Daily	19.9%	130
Weekly	5.8%	38
Bi-weekly	8.0%	52
Monthly	9.8%	64
Every few months	10.4%	68
Once or twice a year	32.4%	211

**Source:** 2019 Carleton Satisfaction Survey for Employees

**Notes:** 1.

Percentage based on respondents who used the intranet.

### How often have you used internal pages through the Faculty-Staff Intranet?

	%	#
Never	7.7%	50
Daily	22.4%	145
Weekly	13.0%	84
Bi-weekly	15.6%	101
Monthly	13.8%	89
Every few months	10.4%	67
Once or twice a year	17.0%	110

**Source:** 2019 Carleton Satisfaction Survey for Employees

**Notes:** 1.

Percentage based on respondents who used the intranet.

### How often have you used job postings through the Faculty-Staff Intranet?

	%	#
Never	4.0%	26
Daily	9.1%	59
Weekly	2.9%	19
Bi-weekly	7.3%	47
Monthly	12.4%	80
Every few months	10.7%	69
Once or twice a year	53.6%	346

**Source:** 2019 Carleton Satisfaction Survey for Employees

**Notes:** 1.

Percentage based on respondents who used the intranet.