

2019 Carleton Satisfaction Survey for Employees

Learning and Professional Development

	% Using Service	Number of Users
	30.6%	285

Mean of Responses

	N	Avg.	Std. Dev.
My overall satisfaction with Learning and Professional Development offered through OQI	283	8.3	1.8
Usefulness of the development offered to support my current responsibilities	276	7.9	2.0
Availability of development to support my growth/future aspirations	273	7.7	2.1
Services provided by staff when registering, or enquiring about, learning opportunities	251	8.5	1.8
Way in which learning opportunities are communicated	275	7.9	2.1
Online registration process	261	8.7	1.7
Quality of the facilitators	278	8.6	1.6
The learning environment (classroom, location, etc.)	278	8.6	1.5

Source: 2019 Carleton Satisfaction Survey for Employees

Notes: 1. Percentage based on respondents who participated in any LPD session.

Percentage of Responses

	Low	Med.	High
My overall satisfaction with Learning and Professional Development offered through OQI	5.3%	17.0%	77.7%
Usefulness of the development offered to support my current responsibilities	8.0%	21.7%	70.3%
Availability of development to support my growth/future aspirations	8.8%	30.0%	61.2%
Services provided by staff when registering, or enquiring about, learning opportunities	4.0%	19.1%	76.9%
Way in which learning opportunities are communicated	6.9%	27.3%	65.8%
Online registration process	3.1%	14.6%	82.4%
Quality of the facilitators	2.9%	16.2%	80.9%
The learning environment (classroom, location, etc.)	3.2%	14.0%	82.7%

Source: 2019 Carleton Satisfaction Survey for Employees

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.

Ideal time of day to attend a Learning and Prof. Development session

	%	#
Before 9am	9.9%	28
9am-noon	55.8%	158
Noon-1pm	7.8%	22
1pm-3pm	17.3%	49
3pm-5pm	4.6%	13
NA	4.6%	13

Source: 2019 Carleton Satisfaction Survey for Employees

Notes: 1. Percentage based on respondents who participated in any LPD session.

Ideal time of year to attend a Learning and Prof. Development session

	%	#
Jan.-Feb.	14.5%	41
Mar.-Apr.	9.5%	27
May-June	30.7%	87
July-Aug.	15.9%	45
Sept.-Oct.	2.8%	8
Nov.-Dec.	16.6%	47
NA	9.9%	28

Source: 2019 Carleton Satisfaction Survey for Employees

Notes: 1. Percentage based on respondents who participated in any LPD session.

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