

2014 Carleton Satisfaction Survey for Students

Athletics Facilities

Athletics Facilities	
% Using Service	Number of Users
52.7%	333

Mean of Responses

	Athletics Facilities		
	Yes		
	N	Avg.	Std. Dev.
My overall experience with the Athletics facilities	304	7.8	1.8
Athletics facilities (e.g Fitness Centre, pool, squash courts) that meet my needs	281	7.9	1.8
Accessibility of facilities at hours that are convenient to me	299	7.7	2.2
Response to requests or problems within an acceptable time	177	7.7	2.2
Cleanliness of facilities	306	7.9	1.8
Value for money	292	7.3	2.3
Locker facilities	279	7.3	2.2
Professional and helpful staff	268	7.6	2.1

Percentage of Responses

	Athletics Facilities		
	Yes		
	Low	Med.	High
My overall experience with the Athletics facilities	5.3%	33.9%	60.9%
Athletics facilities (e.g Fitness Centre, pool, squash courts) that meet my needs	4.6%	27.0%	68.3%
Accessibility of facilities at hours that are convenient to me	9.4%	27.1%	63.5%
Response to requests or problems within an acceptable time	8.5%	31.1%	60.5%
Cleanliness of facilities	4.6%	28.1%	67.3%
Value for money	12.0%	32.5%	55.5%
Locker facilities	12.2%	33.3%	54.5%
Professional and helpful staff	7.5%	32.5%	60.1%

Source: Carleton Satisfaction Survey for Students, 2014

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.