2014 Carleton Satisfaction Survey for Students

Online Course Registration

Online Course Registration	
% Using Service	Number of Users
100%	529

Mean of Responses

	Online Course Registration		
	N	Avg.	Std. Dev.
My overall experience with online course registration	505	7.6	2.3
My overall experience with Student Registration Assistance by phone, email or in-person	380	7.7	2.3
The ability to search for courses	521	7.7	2.2
The ability to build multiple timetables prior to registration	493	8.0	2.3
Ease of registering for courses	524	7.6	2.4
Ease of submitting an override request	415	7.2	2.7
Ease of making changes to my timetable	489	7.7	2.4
Usefulness of communications on the registration process	461	7.5	2.5

Percentage of Responses

	Online Course Registration		
	Low	Med.	High
My overall experience with online course registration	11.3%	26.7%	62.0%
My overall experience with Student Registration Assistance by phone, email or in-person	11.6%	27.1%	61.3%
The ability to search for courses	9.6%	28.2%	62.2%
The ability to build multiple timetables prior to registration	9.5%	21.1%	69.4%
Ease of registering for courses	12.2%	25.6%	62.2%
Ease of submitting an override request	18.6%	25.5%	55.9%
Ease of making changes to my timetable	12.1%	22.9%	65.0%
Usefulness of communications on the registration process	12.1%	27.1%	60.7%

Source: Carleton Satisfaction Survey for Students, 2014

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.

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