

2014 Carleton Satisfaction Survey for Students

Food Court

Food Court	
% Using Service	Number of Users
79.7%	437

Mean of Responses

	Food Court		
	Yes		
	N	Avg.	Std. Dev.
My overall experience with this food facility	434	7.0	2.1
Facility accessible at hours that are convenient to me	430	6.5	2.5
Ambience of the food service area	426	7.0	2.2
Cleanliness of the facility	432	7.6	1.9
Variety of food available	433	6.6	2.5
Quality of the food	432	6.7	2.3
Provision of service in a timely manner	431	6.6	2.5
Courteous and helpful staff	430	7.6	2.2

Percentage of Responses

	Food Court		
	Yes		
	Low	Med.	High
My overall experience with this food facility	11.8%	44.0%	44.2%
Facility accessible at hours that are convenient to me	21.4%	41.4%	37.2%
Ambience of the food service area	13.8%	41.5%	44.6%
Cleanliness of the facility	6.5%	37.3%	56.3%
Variety of food available	20.1%	37.2%	42.7%
Quality of the food	17.4%	39.8%	42.8%
Provision of service in a timely manner	19.0%	38.7%	42.2%
Courteous and helpful staff	8.8%	31.4%	59.8%

Source: Carleton Satisfaction Survey for Students, 2014

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.