

## 2014 Carleton Satisfaction Survey for Students

### Wireless

	Wireless	
	% Using Service	Number of Users
	93.2%	495

### Mean of Responses

	Wireless		
	Yes		
	N	Avg.	Std. Dev.
My overall experience with the Campus Wireless Network	486	7.4	2.2
Campus Wireless Network's contributions to my overall learning experience	478	8.0	2.1
Overall availability of the Campus Wireless Network throughout campus	483	7.2	2.3
Availability of the Campus Wireless Network in public, social gathering, and study spaces	477	7.6	2.2
Ease of setup, connecting, and logging into the Campus Wireless Network in public, social gathering, and study spaces	483	7.4	2.4
Speed of the wireless connection in public, social gathering, and study spaces	483	7.2	2.4
Availability of the Campus Wireless Network in classrooms	477	7.3	2.4
Ease of setup, connecting, and logging into the Campus Wireless Network in classrooms	472	7.3	2.5
Speed of the wireless connection in classrooms	477	7.1	2.5
Quality of wireless documentation on the CCS website	348	7.5	2.3
Reliability of the Campus Wireless Network	482	7.2	2.4

### Percentage of Responses

	Wireless		
	Yes		
	Low	Med.	High
My overall experience with the Campus Wireless Network	9.9%	35.2%	54.9%
Campus Wireless Network's contributions to my overall learning experience	7.5%	24.7%	67.8%
Overall availability of the Campus Wireless Network throughout campus	13.0%	35.2%	51.8%
Availability of the Campus Wireless Network in public, social gathering, and study spaces	9.2%	30.8%	60.0%
Ease of setup, connecting, and logging into the Campus Wireless Network in public, social gathering, and study spaces	12.8%	28.0%	59.2%
Speed of the wireless connection in public, social gathering, and study spaces	15.3%	31.1%	53.6%
Availability of the Campus Wireless Network in classrooms	14.3%	29.4%	56.4%
Ease of setup, connecting, and logging into the Campus Wireless Network in classrooms	12.9%	29.0%	58.1%
Speed of the wireless connection in classrooms	16.4%	30.6%	53.0%
Quality of wireless documentation on the CCS website	10.9%	30.2%	58.9%
Reliability of the Campus Wireless Network	14.9%	33.0%	52.1%

**Source:** Carleton Satisfaction Survey for Students, 2014

**Notes:** 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.

	N	%
Importance of Wireless Network		
Very important	390	79.8%
Important	66	13.5%
Moderately important	31	6.3%
Of little importance	2	.4%

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