

## 2015 Carleton Satisfaction Survey for Students

### Athletics Facilities

Athletics Facilities	
% Using Service	Number of Users
52.7%	336

### Mean of Responses

	Athletics Facilities		
	Yes		
	N	Avg.	Std. Dev.
My overall experience with the Athletics facilities	311	7.8	1.8
Athletics facilities (e.g Fitness Centre, pool, squash courts) that meet my needs	289	7.9	2.0
Accessibility of facilities at hours that are convenient to me	299	7.5	2.3
Response to requests or problems within an acceptable time	175	7.8	2.3
Cleanliness of facilities	314	8.0	2.0
Value for money	294	7.4	2.3
Locker facilities	267	7.3	2.3
Professional and helpful staff	273	7.9	2.0

### Percentage of Responses

	Athletics Facilities		
	Yes		
	Low	Med.	High
My overall experience with the Athletics facilities	4.5%	34.1%	61.4%
Athletics facilities (e.g Fitness Centre, pool, squash courts) that meet my needs	6.9%	27.0%	66.1%
Accessibility of facilities at hours that are convenient to me	11.4%	31.1%	57.5%
Response to requests or problems within an acceptable time	10.9%	25.7%	63.4%
Cleanliness of facilities	7.3%	23.2%	69.4%
Value for money	11.6%	34.7%	53.7%
Locker facilities	12.7%	33.7%	53.6%
Professional and helpful staff	6.2%	28.2%	65.6%

**Source:** 2015 Carleton Satisfaction Survey for Students

**Notes:** 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.