# 2015 Carleton Satisfaction Survey for Students

## cuLearn

| | cuLearn | |
|---|---|---|
| | % Using Service | Number of Users |
| | 80.6% | 435 |

## Mean of Responses

| | cuLearn | | |
|---|---|---|---|
| | Yes | | |
| | N | Avg. | Std. Dev. |
| My overall experience using cuLearn | 425 | 8.4 | 1.7 |
| Ease of use | 425 | 8.4 | 1.8 |
| Ease of obtaining posted learning materials | 421 | 8.4 | 1.7 |
| Ease of uploading assignments | 398 | 8.4 | 1.8 |
| Ease of taking online quizzes | 343 | 8.4 | 1.8 |
| Usefulness of communication and collaboration features like mail, forums, etc. | 388 | 7.9 | 2.2 |
| Reliability of cuLearn | 418 | 8.2 | 1.9 |
| Ease of finding help | 331 | 7.8 | 2.4 |
| Ease of using the CCS Service Desk to obtain the help I need | 226 | 8.0 | 2.4 |
| cuLearn's contribution to my overall learning experience | 416 | 8.4 | 1.8 |
| Effective use of cuLearn by my instructor(s) | 418 | 7.9 | 2.2 |

## Percentage of Responses

| | cuLearn | | |
|---|---|---|---|
| | Yes | | |
| | Low | Med. | High |
| My overall experience using cuLearn | 3.1% | 20.2% | 76.7% |
| Ease of use | 4.2% | 19.3% | 76.5% |
| Ease of obtaining posted learning materials | 3.8% | 19.7% | 76.5% |
| Ease of uploading assignments | 3.3% | 22.6% | 74.1% |
| Ease of taking online quizzes | 4.4% | 19.8% | 75.8% |
| Usefulness of communication and collaboration features like mail, forums, etc. | 9.0% | 23.5% | 67.5% |
| Reliability of cuLearn | 5.0% | 20.1% | 74.9% |
| Ease of finding help | 10.6% | 25.4% | 64.0% |
| Ease of using the CCS Service Desk to obtain the help I need | 8.8% | 22.1% | 69.0% |
| cuLearn's contribution to my overall learning experience | 3.6% | 18.8% | 77.6% |
| Effective use of cuLearn by my instructor(s) | 8.4% | 26.6% | 65.1% |

**Source:** 2015 Carleton Satisfaction Survey for Students

**Notes:** 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.