2015 Carleton Satisfaction Survey for Students

Wireless

	Wireless	
	% Using Service	Number of Users
	92.9%	509

Mean of Responses

	Wireless		
	Yes		
	N	Avg.	Std. Dev.
My overall experience with the Campus Wireless Network	497	7.5	2.0
Campus Wireless Network's contributions to my overall learning experience	491	8.2	1.9
Overall availability of the Campus Wireless Network throughout campus	490	7.2	2.2
Availability of the Campus Wireless Network in public, social gathering, and study spaces	486	7.6	2.0
Ease of setup, connecting, and logging into the Campus Wireless Network in public, social gathering, and study spaces	486	7.5	2.2
Speed of the wireless connection in public, social gathering, and study spaces	487	7.2	2.3
Availability of the Campus Wireless Network in classrooms	485	7.7	2.2
Ease of setup, connecting, and logging into the Campus Wireless Network in classrooms	482	7.7	2.1
Speed of the wireless connection in classrooms	485	7.5	2.2
Quality of wireless documentation on the CCS website	338	7.6	2.2
Reliability of the Campus Wireless Network	488	7.3	2.3

Percentage of Responses

	Wireless		
	Yes		
	Low	Med.	High
My overall experience with the Campus Wireless Network	8.7%	37.2%	54.1%
Campus Wireless Network's contributions to my overall learning experience	4.5%	23.2%	72.3%
Overall availability of the Campus Wireless Network throughout campus	12.9%	39.2%	48.0%
Availability of the Campus Wireless Network in public, social gathering, and study spaces	8.0%	34.4%	57.6%
Ease of setup, connecting, and logging into the Campus Wireless Network in public, social gathering, and study spaces	9.9%	32.7%	57.4%
Speed of the wireless connection in public, social gathering, and study spaces	13.8%	32.9%	53.4%
Availability of the Campus Wireless Network in classrooms	8.9%	28.7%	62.5%
Ease of setup, connecting, and logging into the Campus Wireless Network in classrooms	8.7%	28.2%	63.1%
Speed of the wireless connection in classrooms	11.5%	29.3%	59.2%
Quality of wireless documentation on the CCS website	11.2%	26.9%	61.8%
Reliability of the Campus Wireless Network	13.9%	32.8%	53.3%

Source: 2015 Carleton Satisfaction Survey for Students
Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.