

2016 Carleton Satisfaction Survey for Students

Athletics Facilities

Athletics Facilities	
% Using Service	Number of Users
44.6%	190

Mean of Responses

	Athletics Facilities		
	N	Avg.	Std. Dev.
My overall experience with the Athletics facilities	188	7.9	1.7
Athletics facilities (e.g Fitness Centre, pool, squash courts) that meet my needs	181	8.0	1.9
Accessibility of facilities at hours that are convenient to me	185	7.9	2.1
Response to requests or problems within an acceptable time	110	8.4	1.5
Cleanliness of facilities	187	8.1	1.6
Value for money	183	7.6	2.1
Locker facilities	174	7.6	2.0
Professional and helpful staff	177	8.3	1.7

Percentage of Responses

	Athletics Facilities		
	Low	Med.	High
My overall experience with the Athletics facilities	3.2%	29.8%	67.0%
Athletics facilities (e.g Fitness Centre, pool, squash courts) that meet my needs	6.6%	24.9%	68.5%
Accessibility of facilities at hours that are convenient to me	8.1%	24.3%	67.6%
Response to requests or problems within an acceptable time		24.5%	75.5%
Cleanliness of facilities	4.3%	22.5%	73.3%
Value for money	8.2%	29.5%	62.3%
Locker facilities	7.5%	32.8%	59.8%
Professional and helpful staff	2.3%	21.5%	76.3%

Source: 2016 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.