

## 2016 Carleton Satisfaction Survey for Students

### Co-op Office

| Co-op Office    |                 |
|-----------------|-----------------|
| % Using Service | Number of Users |
| 18.9%           | 81              |

### Mean of Responses

|  | Co-op Office |      |           |
|--|--------------|------|-----------|
|  | N            | Avg. | Std. Dev. |
| My overall experience with co-operative education  | 61           | 6.9  | 2.7       |
| Ease of finding relevant information on the co-op website                                      | 60           | 6.6  | 2.6       |
| Helpful communication from the co-op office on processes and events                            | 65           | 7.1  | 2.7       |
| Staff response to requests or problems within an acceptable time                               | 59           | 7.6  | 2.4       |
| Quality of co-op opportunities   | 53           | 6.9  | 2.7       |
| Availability of suitable co-op work opportunities for me                                       | 51           | 6.6  | 2.9       |
| Ability of COOP 1000 to effectively prepare me for my job search                               | 53           | 6.4  | 2.9       |
| Usefulness and relevance of co-op networking events and panels                                 | 44           | 6.7  | 3.0       |
| Value for money  | 55           | 5.3  | 3.2       |
| Sufficient additional support during your job search (ie resume review, mock interviews, etc.) | 47           | 7.1  | 2.8       |
| Helpful and courteous staff  | 63           | 7.5  | 2.5       |

### Percentage of Responses

|  | Co-op Office |       |       |
|--|--------------|-------|-------|
|  | Low          | Med.  | High  |
| My overall experience with co-operative education  | 19.7%        | 31.1% | 49.2% |
| Ease of finding relevant information on the co-op website                                      | 16.7%        | 43.3% | 40.0% |
| Helpful communication from the co-op office on processes and events                            | 13.8%        | 32.3% | 53.8% |
| Staff response to requests or problems within an acceptable time                               | 11.9%        | 25.4% | 62.7% |
| Quality of co-op opportunities   | 18.9%        | 28.3% | 52.8% |
| Availability of suitable co-op work opportunities for me                                       | 23.5%        | 25.5% | 51.0% |
| Ability of COOP 1000 to effectively prepare me for my job search                               | 22.6%        | 30.2% | 47.2% |
| Usefulness and relevance of co-op networking events and panels                                 | 25.0%        | 27.3% | 47.7% |
| Value for money  | 41.8%        | 23.6% | 34.5% |
| Sufficient additional support during your job search (ie resume review, mock interviews, etc.) | 19.1%        | 23.4% | 57.4% |
| Helpful and courteous staff  | 12.7%        | 27.0% | 60.3% |

**Source:** 2016 Carleton Satisfaction Survey for Students

**Notes:** 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.