

2016 Carleton Satisfaction Survey for Students

Food Court

Food Court	
% Using Service	Number of Users
68.5%	293

Mean of Responses

	Food Court		
	N	Avg.	Std. Dev.
My overall experience with this food facility	292	7.3	2.1
Facility accessible at hours that are convenient to me	289	6.4	2.5
Ambience of the food service area	287	7.0	2.1
Cleanliness of the facility	289	7.5	1.8
Variety of food available	290	6.5	2.5
Quality of the food	290	6.7	2.3
Value for money	288	5.5	2.6
Provision of service in a timely manner	290	6.7	2.5
Courteous and helpful staff	289	7.6	2.2

Percentage of Responses

	Food Court		
	Low	Med.	High
My overall experience with this food facility	8.2%	41.8%	50.0%
Facility accessible at hours that are convenient to me	22.1%	42.6%	35.3%
Ambience of the food service area	10.5%	46.3%	43.2%
Cleanliness of the facility	4.5%	43.9%	51.6%
Variety of food available	20.3%	39.3%	40.3%
Quality of the food	14.5%	48.3%	37.2%
Value for money	32.3%	44.4%	23.3%
Provision of service in a timely manner	17.9%	39.7%	42.4%
Courteous and helpful staff	9.3%	32.5%	58.1%

Source: 2016 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.