

2016 Carleton Satisfaction Survey for Students

Safety

Safety	
% Using Service	Number of Users
100%	463

Mean of Responses

	Safety		
	N	Avg.	Std. Dev.
My overall satisfaction with my personal safety on campus	454	8.6	1.5
My overall satisfaction of the physical safety of Carleton's campus (through access cards, alarm systems, etc.)	447	8.3	1.7
Communication of safety incidents to the Carleton community (through website, social media, etc.)	382	7.9	2.0
Visibility of services (patrol officers, security)	448	7.7	2.0
Courteous and helpful staff	407	8.1	1.9
Ability to resolve problems effectively	332	7.9	2.0
Laptop Registration program	142	8.0	2.0
Working After Hours program	152	7.9	2.0
Safe Walk program	193	8.3	1.7
Bike Registration program	126	8.0	2.0

Percentage of Responses

	Safety		
	Low	Med.	High
My overall satisfaction with my personal safety on campus	1.5%	18.7%	79.7%
My overall satisfaction of the physical safety of Carleton's campus (through access cards, alarm systems, etc.)	1.8%	25.1%	73.2%
Communication of safety incidents to the Carleton community (through website, social media, etc.)	6.5%	29.1%	64.4%
Visibility of services (patrol officers, security)	6.9%	33.5%	59.6%
Courteous and helpful staff	4.7%	25.1%	70.3%
Ability to resolve problems effectively	6.9%	25.9%	67.2%
Laptop Registration program	4.9%	28.2%	66.9%
Working After Hours program	5.9%	28.9%	65.1%
Safe Walk program	3.1%	23.3%	73.6%
Bike Registration program	7.1%	27.8%	65.1%

Source: 2016 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.