2016 Carleton Satisfaction Survey for Students

Wireless

	Wireless	
	% Using Service	Number of Users
	98.0%	553

Mean of Responses

	Wireless		
	N	Avg.	Std. Dev.
My overall experience with the Campus Wireless Network	489	7.2	2.1
Campus Wireless Network's contributions to my overall learning experience	483	8.0	1.9
Overall availability of the Campus Wireless Network throughout campus	482	6.8	2.3
Availability of the Campus Wireless Network in public, social gathering, and study spaces	475	7.4	2.2
Ease of initial device setup to access the Campus Wireless Network in public, social gathering and study spaces.	480	7.4	2.3
Ease of connecting and logging into the Campus Wireless Network in public, social gathering and study spaces.	477	7.4	2.3
Speed of the wireless connection in public, social gathering, and study spaces	476	7.2	2.3
Availability of the Campus Wireless Network in classrooms	480	7.5	2.2
Ease of setup, connecting, and logging into the Campus Wireless Network in classrooms	466	7.5	2.2
Speed of the wireless connection in classrooms	474	7.4	2.2
Quality of wireless documentation on the CCS website	357	7.4	2.2
Reliability of the Campus Wireless Network	484	7.0	2.4

Percentage of Responses

	Wireless		
	Low	Med.	High
My overall experience with the Campus Wireless Network	12.7%	38.2%	49.1%
Campus Wireless Network's contributions to my overall learning experience	4.8%	28.2%	67.1%
Overall availability of the Campus Wireless Network throughout campus	17.4%	42.1%	40.5%
Availability of the Campus Wireless Network in public, social gathering, and study spaces	11.4%	34.5%	54.1%
Ease of initial device setup to access the Campus Wireless Network in public, social gathering and study spaces.	12.7%	30.4%	56.9%
Ease of connecting and logging into the Campus Wireless Network in public, social gathering and study spaces.	12.8%	31.0%	56.2%
Speed of the wireless connection in public, social gathering, and study spaces	12.2%	37.2%	50.6%
Availability of the Campus Wireless Network in classrooms	10.8%	30.8%	58.3%
Ease of setup, connecting, and logging into the Campus Wireless Network in classrooms	11.6%	30.7%	57.7%
Speed of the wireless connection in classrooms	11.4%	31.2%	57.4%
Quality of wireless documentation on the CCS website	10.4%	34.5%	55.2%
Reliability of the Campus Wireless Network	17.1%	31.6%	51.2%

Source: 2016 Carleton Satisfaction Survey for Students
Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.

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