

2018 Carleton Satisfaction Survey for Students

Transit

Frequency of usage (in days)																
Zero		1		2		3		4		5		6		7		
%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	
18.0%	83	5.4%	25	8.7%	40	11.1%	51	15.2%	70	23.7%	109	7.8%	36	10.0%	46	

Mean of Responses

	N	Avg.	Std. Dev.
My overall satisfaction with OC Transpo service to campus	363	6.5	2.5
My overall satisfaction with OC Transpo service from campus	363	6.0	2.6
Value for money	343	6.9	2.5
Time it takes to reach campus using transit from my current residence (including transfers)	340	5.9	2.9
Space available on buses/O-train servicing campus	362	5.5	2.7
Reliability of buses/O-train to arrive at scheduled times	361	4.8	2.8
Frequency of service during weekdays	357	6.4	2.4

Mean of Responses-Con't

	N	Avg.	Std. Dev.
Frequency of service during weekday evenings	350	5.7	2.6
Frequency of service during weekends	316	5.0	2.8
Availability of transit service at hours that are convenient to me	359	6.2	2.5
Directness of the routes followed by OC Transpo buses servicing campus	353	6.5	2.6
Safety of transit stops on campus	345	7.9	2.2
Safety of transit stops off campus	345	7.3	2.2

Percentage of Responses

	Low	Med.	High
My overall satisfaction with OC Transpo service to campus	21.8%	40.2%	38.0%
My overall satisfaction with OC Transpo service from campus	26.7%	40.2%	33.1%
Value for money	16.6%	35.0%	48.4%
Time it takes to reach campus using transit from my current residence (including transfers)	32.1%	32.4%	35.6%
Space available on buses/O-train servicing campus	36.5%	35.9%	27.6%
Reliability of buses/O-train to arrive at scheduled times	49.9%	28.8%	21.3%
Frequency of service during weekdays	22.1%	38.7%	39.2%

Percentage of Responses-Con't

	Low	Med.	High
Frequency of service during weekday evenings	31.1%	43.4%	25.4%
Frequency of service during weekends	44.6%	33.2%	22.2%
Availability of transit service at hours that are convenient to me	24.2%	40.4%	35.4%
Directness of the routes followed by OC Transpo buses servicing campus	22.1%	33.7%	44.2%
Safety of transit stops on campus	8.1%	25.2%	66.7%
Safety of transit stops off campus	10.7%	35.4%	53.9%

Source: 2018 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.

Preferred time of bus from home to campus during weekday

	%	#
6:00 AM	3.0%	10
6:30 AM	8.6%	29
7:00 AM	15.4%	52
7:30 AM	23.1%	78
8:00 AM	5.3%	18
8:30 AM	7.1%	24
9:00 AM	5.6%	19
9:30 AM	7.1%	24
10:00 AM	5.3%	18
10:30 AM	3.6%	12
11:00 AM	1.5%	5
11:30 AM	4.7%	16
12:30 PM	.3%	1
1:00 PM	1.2%	4
1:30 PM	1.8%	6
2:30 PM	.6%	2
3:00 PM	.3%	1
3:30 PM	.6%	2
4:00 PM	.3%	1
4:30 PM	1.2%	4
5:00 PM	.3%	1
5:30 PM	.3%	1
8:30 PM	.3%	1
9:30 PM	.6%	2
10:00 PM	.3%	1
11:30 PM	1.5%	5

Source: 2018 Carleton Satisfaction Survey for Students

Notes: 1.

Percentage based on respondents who answered this question.

Preferred time of bus from campus to home during weekday

	%	#
8:00 AM	.3%	1
8:30 AM	.6%	2
9:00 AM	.3%	1
9:30 AM	.6%	2
10:00 AM	.9%	3
11:00 AM	.9%	3
11:30 AM	1.2%	4
12:00 NOON	.3%	1
12:30 PM	1.2%	4
1:00 PM	.9%	3
1:30 PM	2.6%	9
2:00 PM	3.8%	13
2:30 PM	4.7%	16
3:00 PM	2.1%	7
3:30 PM	4.7%	16
4:00 PM	5.0%	17
4:30 PM	7.0%	24
5:00 PM	15.8%	54
5:30 PM	10.0%	34
6:00 PM	3.5%	12
6:30 PM	4.4%	15
7:00 PM	2.6%	9
7:30 PM	2.6%	9
8:00 PM	2.9%	10
8:30 PM	4.7%	16
9:00 PM	1.8%	6
9:30 PM	3.5%	12
10:00 PM	.6%	2
10:30 PM	.9%	3
11:00 PM	1.2%	4
11:30 PM	2.3%	8
MIDNIGHT	.3%	1
00:30 AM	1.2%	4
01:30 AM	4.7%	16

Source: 2018 Carleton Satisfaction Survey for Students

Notes: 1.

Percentage based on respondents who answered this question.