

## 2018 Carleton Satisfaction Survey for Students

### Co-op Office

	% Using Service	Number of Users
	18.5%	98

### Mean of Responses

	N	Avg.	Std. Dev.
My overall experience with co-operative education	63	7.0	2.0
Ease of finding relevant information on the co-op website	65	6.8	2.0
Helpful communication from the Co-op Office on processes and events	65	7.1	2.3
Staff response to requests or problems within an acceptable time	57	7.9	2.3
Quality of co-op opportunities	52	7.2	2.4
Availability of suitable co-op work opportunities for my program	52	7.1	2.5
Ability of COOP1000 to effectively prepare me for my job search	57	6.4	2.6
Usefulness and relevance of co-op-focused events and panels (i.e. Co-op 101, Job Search Kickoff, etc.)	45	6.3	2.6
Value for money	56	5.5	3.0
Sufficient additional support during your job search (i.e. resume review, mock interviews, drop-ins, etc.)	50	7.4	2.2
Helpful and courteous staff	62	8.1	2.1

### Percentage of Responses

	Low	Med.	High
My overall experience with co-operative education	12.7%	39.7%	47.6%
Ease of finding relevant information on the co-op website	15.4%	44.6%	40.0%
Helpful communication from the Co-op Office on processes and events	13.8%	33.8%	52.3%
Staff response to requests or problems within an acceptable time	8.8%	22.8%	68.4%
Quality of co-op opportunities	13.5%	34.6%	51.9%
Availability of suitable co-op work opportunities for my program	15.4%	32.7%	51.9%
Ability of COOP1000 to effectively prepare me for my job search	24.6%	31.6%	43.9%
Usefulness and relevance of co-op-focused events and panels (i.e. Co-op 101, Job Search Kickoff, etc.)	26.7%	33.3%	40.0%
Value for money	39.3%	26.8%	33.9%
Sufficient additional support during your job search (i.e. resume review, mock interviews, drop-ins, etc.)	8.0%	36.0%	56.0%
Helpful and courteous staff	6.5%	24.2%	69.4%

**Source:** 2018 Carleton Satisfaction Survey for Students

**Notes:** 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.