

2018 Carleton Satisfaction Survey for Students

Food Court

	% Using Service	Number of Users
	71.0%	299

Mean of Responses

	N	Avg.	Std. Dev.
My overall experience with this food facility	290	7.1	2.2
Facility accessible at hours that are convenient to me	291	6.5	2.5
Ambience of the food service area	288	7.1	2.2
Cleanliness of the facility	293	7.5	2.2
Variety of food available	291	6.8	2.4
Quality of the food	293	6.7	2.3
Value for money	293	5.5	2.5
Provision of service in a timely manner	288	7.1	2.3
Responsive and helpful staff	283	7.5	2.2

Percentage of Responses

	Low	Med.	High
My overall experience with this food facility	11.0%	42.1%	46.9%
Facility accessible at hours that are convenient to me	20.6%	38.8%	40.5%
Ambience of the food service area	11.8%	41.3%	46.9%
Cleanliness of the facility	9.2%	34.1%	56.7%
Variety of food available	16.5%	40.5%	43.0%
Quality of the food	16.4%	41.6%	42.0%
Value for money	35.2%	41.3%	23.5%
Provision of service in a timely manner	12.5%	39.9%	47.6%
Responsive and helpful staff	7.8%	35.3%	56.9%

Source: 2018 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.