2018 Carleton Satisfaction Survey for Students

Wireless Network

	% Using Service	Number of Users
	97.8%	408

Mean of Responses

	N	Avg.	Std. Dev.
My overall experience with WiFi	405	7.3	2.2
WiFi's contributions to my overall learning experience	395	8.3	2.0
Overall availability of WiFi throughout the campus	402	7.2	2.3
Availability of WiFi in public, social gathering, and study spaces	394	7.6	2.2
Ease of setup, connecting, and logging into WiFi in public, social gathering, and study spaces	398	7.7	2.2
Speed of the WiFi connection in public, social gathering, and study spaces	398	7.0	2.5
Availability of WiFi in classrooms	397	7.9	2.1
Ease of setup, connecting, and logging into WiFi in classrooms	394	7.8	2.2
Speed of the WiFi network in classrooms	397	7.3	2.5
Quality of WiFi network documentation on the ITS website	254	7.5	2.3
Reliability of the WiFi Network	399	7.0	2.5

Percentage of Responses

	Low	Med.	High
My overall experience with WiFi	11.1%	34.6%	54.3%
WiFi's contributions to my overall learning experience	5.8%	18.2%	75.9%
Overall availability of WiFi throughout the campus	13.7%	35.1%	51.2%
Availability of WiFi in public, social gathering, and study spaces	11.7%	29.7%	58.6%
Ease of setup, connecting, and logging into WiFi in public, social gathering, and study spaces	9.5%	27.4%	63.1%
Speed of the WiFi connection in public, social gathering, and study spaces	17.3%	33.7%	49.0%
Availability of WiFi in classrooms	7.8%	27.7%	64.5%
Ease of setup, connecting, and logging into WiFi in classrooms	9.1%	25.9%	65.0%
Speed of the WiFi network in classrooms	15.4%	28.7%	55.9%
Quality of WiFi network documentation on the ITS website	11.8%	28.7%	59.4%
Reliability of the WiFi Network	17.8%	33.3%	48.9%

Source: 2018 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.