

Survey of University Students: 2008

This survey is being completed by undergraduate students at a number of Canadian universities so that we may learn more about our students and their experience at university. Please take a few minutes to complete and return your survey and be sure to answer the items on both sides of the page. All of your responses are confidential.

INSTRUCTIONS: Read each question carefully and then enter a check (✓) in the appropriate circles or fill in blank lines as necessary. Please return your completed questionnaire today.

Your academic program and plans

1. Are you currently enrolled at this university as a: (Check one)
F₁ Part-time student **F**₂ Full-time student

2. What is the highest academic degree that you plan ever to obtain? (Check one)
F₀₀ None
F₀₁ Bachelor's degree **F**₀₅ Ph.D. or Ed.D.
F₀₂ Second Bachelor's degree **F**₀₆ M.D., D.D.S., or D.V.M.
F₀₃ Vocational certificate or diploma **F**₀₇ L.L.B. (Law)
F₀₄ Master's degree **F**₆₆ Other _____

3. In what year did you first begin your post-secondary education?
Year: _____

4. In what year did you first begin your studies at this university (e.g., 2004)?
Year: _____

5. According to your university's calendar, in what year of your current undergraduate program are you registered? (Check one)
F₁ 1st **F**₂ 2nd **F**₃ 3rd **F**₄ 4th **F**₅ 5th or more

6. What is your major, intended major, or subject of concentration in your current undergraduate program?

7. Has your intended major changed since you first started university?
F₁ Yes **F**₂ No

8. Since starting your post-secondary education, have you ever interrupted your studies for one or more terms (not including inter-sessions, summer sessions, or a work term)? (Check all that apply)
F₀₀ No
F₀₁ Yes, due to illness **F**₀₅ Yes, for employment
F₀₂ Yes, for financial reasons **F**₀₆ Yes, to have/raise children
F₀₃ Yes, for other family reasons **F**₀₇ Yes, to travel
F₀₄ Yes, required to withdraw by the university
F₆₆ Yes, other reasons _____

9. Do you plan to complete your degree at this university?
F₁ Yes **F**₂ No **F**₈ Not sure

Your study patterns and grades

10. During an average week in the current term, about how many hours do you spend on the following academic activities?
 - a. In scheduled classes and laboratories? _____ (hours)
 - b. Academic work **outside** of classes and labs (including studying, assignments, group work and research)? _____ (hours)

11. By the end of the current academic year, about how many term papers or other written reports will you have completed during the school year?
_____ (term papers/written reports completed)
12. What is your average grade so far in the courses you have completed at university? (Check one)

If your university uses a grade-point system, please select the letter grade equivalent that best reflects your grade point average.

If your university uses percentage grades, please use this guide to select the approximate letter grade equivalent of your percentage grade.

Percentage	Equivalent for survey response
85% - 100%	A or A+
80% - 84.99%	A-
76% - 79.99%	B+
70% - 75.99%	B
66% - 69.99%	C+
60% - 65.99%	C
50% - 59.99%	D

➡ (Please check one)

A or A+ **A-** **B+** **B** **C+** **C** **D**
F₇ **F**₆ **F**₅ **F**₄ **F**₃ **F**₂ **F**₁

Perception of the university

13. How satisfied are you with each of the following aspects of the university? (Check one for each item)

	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Don't know
a. Average size of your classes	F ₁	F ₂	F ₃	F ₄	F ₈
b. Instructional facilities (e.g., classrooms, labs, equipment)	F ₁	F ₂	F ₃	F ₄	F ₈
c. The process of registering for your courses	F ₁	F ₂	F ₃	F ₄	F ₈
d. Social and informal meeting places	F ₁	F ₂	F ₃	F ₄	F ₈
e. Study space	F ₁	F ₂	F ₃	F ₄	F ₈
f. General condition of buildings and grounds	F ₁	F ₂	F ₃	F ₄	F ₈
g. Personal safety on campus	F ₁	F ₂	F ₃	F ₄	F ₈
h. Concern shown by the university for you as an individual	F ₁	F ₂	F ₃	F ₄	F ₈
i. Availability of courses required for your program	F ₁	F ₂	F ₃	F ₄	F ₈

14. Please indicate whether you have used each of the following services at this university, and if so, rate your level of satisfaction with the service. If you do not personally use the service or facility, you do not need to rate your satisfaction with it.

	Have you personally used this?		Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Don't know
	Yes	No					
a. Academic advising	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
b. Tutoring services	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
c. Computer facilities	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
d. Athletic facilities	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
e. Other recreational facilities	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
f. Facilities for student associations, clubs, etc.	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
g. Parking facilities	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
h. University-based social activities	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
i. Campus book stores	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
j. Services for students with disabilities	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
k. International student services	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
l. Services for students needing financial aid	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
m. Services for First Nations students	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
n. Work experience programs (co-op or internships)	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
o. Personal counselling services	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
p. Career counselling services	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
q. Study skills/learning support services	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
r. Campus medical services	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
s. Employment services	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
t. Food services	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
u. University residences	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
v. Library facilities	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈
w. Student life program (e.g. residence or campus activities)	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄	F ₈

15. For the following items, please check your level of agreement. Please check one for each item.

	Disagree strongly	Disagree	Agree	Agree strongly
a. Some of my professors have taken a personal interest in my academic progress	F ₁	F ₂	F ₃	F ₄
b. My professors show sensitivity to gender issues	F ₁	F ₂	F ₃	F ₄
c. My professors show sensitivity to racial issues	F ₁	F ₂	F ₃	F ₄
d. Some professors at this university have had a major positive influence on my academic career	F ₁	F ₂	F ₃	F ₄
e. My professors generally look out for students' interests	F ₁	F ₂	F ₃	F ₄
f. I feel free to turn to some of my professors for advice on personal matters	F ₁	F ₂	F ₃	F ₄
g. Most of my professors encourage students to participate in class discussions	F ₁	F ₂	F ₃	F ₄
h. At this university, professors treat students as individuals, not just numbers	F ₁	F ₂	F ₃	F ₄
i. In most of my classes, I have been given the chance to evaluate the course	F ₁	F ₂	F ₃	F ₄
j. Most of my professors are reasonably accessible outside of class to help students	F ₁	F ₂	F ₃	F ₄
k. Teaching assistants have been helpful in my academic program	F ₁	F ₂	F ₃	F ₄
l. Grading is consistent and fair at this university	F ₁	F ₂	F ₃	F ₄
m. Generally, I am satisfied with the quality of teaching I have received	F ₁	F ₂	F ₃	F ₄
n. My learning experiences at this university have been intellectually stimulating	F ₁	F ₂	F ₃	F ₄
o. Most university support staff (e.g., clerks, secretaries, etc.) are helpful	F ₁	F ₂	F ₃	F ₄
p. I sometimes feel I get the run around at this university	F ₁	F ₂	F ₃	F ₄
q. I feel as if I am part of the university	F ₁	F ₂	F ₃	F ₄
r. The university treats students fairly, independently of their race	F ₁	F ₂	F ₃	F ₄
s. The university treats students fairly, independently of their gender	F ₁	F ₂	F ₃	F ₄
t. I am satisfied with my decision to attend this university	F ₁	F ₂	F ₃	F ₄

Using the alphabetic characters from question 14 (a, b, c, etc.), please indicate the top three priorities for improvement at your university.

1. _____ 2. _____ 3. _____

INSTRUCTIONS:

Read each question carefully and then enter a check (✓) in the appropriate circles or fill in blank lines as necessary. Please return your completed questionnaire today.

16. Do any of the following need improvement at your university?
(Check one for each item)

	Improvement needed					
	None	Very little	Some	Much	Very much	Don't know
a. Emphasis on teaching excellence (ability)	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
b. Sense of community among students	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
c. Emphasis on academics	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
d. Opportunities for a social life	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
e. Opportunities for study abroad	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
f. Student employment services	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
g. Work study opportunities	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
h. University spending on financial aid	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
i. Use of technology in the classroom	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
j. Work opportunities on campus	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
Other services (Please describe/rate)						
k. _____ _____	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈
l. _____ _____	F ₀	F ₁	F ₂	F ₃	F ₄	F ₈

Using the alphabetic characters from question 16 (a, b, c, etc.), please indicate the top three priorities for improvement at your university.

1. _____ 2. _____ 3. _____

Your involvement in activities

17. During the current academic year, about how often have you...
(Check one for each item)

	Never	Occasionally	Often	Very often	Not applicable
	a. Attended campus social events	F ₁	F ₂	F ₃	F ₄
b. Attended campus lectures (in addition to regular classes)	F ₁	F ₂	F ₃	F ₄	F ₇
c. Attended campus cultural events (theatre, concerts, art exhibits, etc.)	F ₁	F ₂	F ₃	F ₄	F ₇
d. Participated in student government	F ₁	F ₂	F ₃	F ₄	F ₇
e. Participated in student clubs	F ₁	F ₂	F ₃	F ₄	F ₇
f. Participated in on-campus student recreational and sports programs	F ₁	F ₂	F ₃	F ₄	F ₇
g. Attended home games of university athletic teams	F ₁	F ₂	F ₃	F ₄	F ₇
h. Participated in on-campus community service/volunteer activities	F ₁	F ₂	F ₃	F ₄	F ₇
i. Participated in off-campus community service/volunteer activities	F ₁	F ₂	F ₃	F ₄	F ₇

18. How many hours per week do you normally engage in community service/volunteer activities?

_____ (hours per week)

INSTRUCTIONS:

Read each question carefully and then enter a check (✓) in the appropriate circles or fill in blank lines as necessary. Please return your completed questionnaire today.

Personal growth and development

19. How would you grade this university for contributing to your personal growth and development in each of the following? (Check one for each item)

	Excellent	Good	Fair	Poor	Fail	Not applicable
	A	B	C	D	F	n/a
a. Written communication skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
b. Oral communication skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
c. Effective study and learning skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
d. Ability to understand abstract reasoning	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
e. Thinking logically and analytically	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
f. Working independently	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
g. Cooperative interaction in groups	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
h. Ability to address issues in personal life	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
i. Mathematical skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
j. Second or third language skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
k. Ability to access information	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
l. Skills for planning and completing projects	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
m. Identifying and solving problems	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
n. Personal time management skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
o. Persistence with difficult tasks	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
p. Leadership skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
q. Moral and ethical development	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
r. Computer literacy skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
s. General skills and knowledge relevant for employment	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
t. Appreciation of the arts	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
u. Interpersonal skills	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
v. Living in an international world	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
w. Spiritual development	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇
x. Self-confidence	F ₅	F ₄	F ₃	F ₂	F ₁	F ₇

20. How satisfied are you with the overall quality of the education you have received at this university? (Check one)

- F₁ Very dissatisfied F₃ Satisfied
 F₂ Dissatisfied F₄ Very satisfied
 F₈ Don't know

21. Traditionally, academic instruction occurred in classrooms. Now some courses are taught exclusively on-line, while others are a mix of classroom and on-line instruction. Thinking about all the courses you are taking this academic year, please indicate which types of courses you are taking and how satisfied you are with each method.

	Taking at least one course?		Very dissatisfied	Dissatisfied	Satisfied	Very satisfied
	Yes	No				
a. Online instruction (taught completely online with no classroom instruction)	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄
b. A mix of classroom and online instruction (involves reduced classroom instruction and at least some instruction online)	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄
c. Classroom instruction with on-line supports (instruction is carried out in-class, supports such as study notes, lecture notes, etc. are available online)	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄
d. Strictly classroom-based (no online supports)	F ₁	F ₂	F ₁	F ₂	F ₃	F ₄

22. If you had a choice, which type of instruction would you prefer? (Check one)

- F₁ On-line instruction F₃ Classroom instruction with on-line supports
 F₂ A mix of classroom and on-line instruction F₄ Strictly classroom-based

23. Why do you prefer this approach? (Check all that apply)

- F₀₁ Easier for me to schedule F₀₄ Amount of information provided
 F₀₂ Interaction with students F₀₅ I can learn at my own pace
 F₀₃ Quality of instruction F₀₆ Interaction with professors

F₆₆ Other (specify): _____

Financing your education

24. To date, about how much repayable debt (if any) have you acquired to help finance your university education from the following sources? (By repayable, we mean money you owe and have to pay back. Please enter the approximate amount of debt for each in Canadian dollars.)

Debt from government student loans	\$ _____
Debt from loans from financial institutions	\$ _____
Debt from loans from parents/family	\$ _____
Debt from other sources	\$ _____

F₀ None

INSTRUCTIONS:

Read each question carefully and then enter a check (✓) in the appropriate circles or fill in blank lines as necessary. Please return your completed questionnaire today.

25. Thinking about the current academic year, please indicate which of the following sources you are using to help pay for your university education. Then provide the approximate amount you have received from each.

Currently using	Amount (\$ CDN)
F ₀₁ Government loan or bursary	\$ _____
F ₀₂ University scholarship/financial award/bursary	\$ _____
F ₀₃ Loans from financial institution	\$ _____
F ₀₄ Parents/family/spouse	\$ _____
F ₀₅ Personal savings	\$ _____
F ₀₆ Earnings from summer work	\$ _____
F ₀₇ Earnings from current employment	\$ _____
F ₀₈ Work-study program	\$ _____
F ₀₉ Co-op program/Workterm	\$ _____
F ₁₀ Investment income (bonds, dividends, interest, etc.)	\$ _____
F ₁₁ RESP	\$ _____
F ₆₆ Other (specify) _____	\$ _____

26. Are you employed during the current academic term? (Excluding work related to a co-op program)

F₁ No, and I am not seeking work (GO TO QUESTION 29)
F₂ No, but I am seeking work (GO TO QUESTION 29)
F₃ Yes, on-campus (GO TO QUESTION 27)
F₄ Yes, off-campus (GO TO QUESTION 27)
F₅ Yes, both on- and off-campus (GO TO QUESTION 27)

27. (IF YES TO Q26) On average, how many hours are you employed per week? (Excluding work related to a co-op program)

_____ (hours per week)

28. (IF YES TO Q26) Is your current non-co-op related employment having a negative impact on your academic performance?

Negative impact of employment on academic performance

None	Some	Moderate	Significant	Substantial	Not applicable
F ₀	F ₁	F ₂	F ₃	F ₄	F ₇

29. Have you ever received an academic scholarship from this university?

F₁ Yes **F**₂ No **F**₈ Not sure

30. How concerned are you about having sufficient funding to complete your university education?

F₁ Not concerned, should have sufficient funds
F₂ Some concern, but will probably have enough funds
F₃ Very concerned, may not have enough funds

31. Thinking about your spending, do you follow a budget?

F₁ Yes **F**₂ No **F**₈ Not sure

32. How many credit cards do you have?

Number of cards: _____ (IF NONE GO TO QUESTION 35)

33. Do you regularly pay off your balance on your credit cards each month?

F₁ Yes **F**₂ No **F**₈ Not sure

34. If no, what is your most recent unpaid balance on all your credit cards?

Total balance \$ _____ (\$ CDN)

Career/employment

35. Have you decided on a career field or specific occupation?
F₁ Yes **F**₂ Maybe **F**₃ No

36. Please indicate what steps (if any) you have taken to prepare for employment/your career after graduation?

	Yes	No	Not sure
a. Talked with professors about employment/career	F ₁	F ₂	F ₈
b. Created resume or curriculum vitae (CV)	F ₁	F ₂	F ₈
c. Created an e-portfolio	F ₁	F ₂	F ₈
d. Attended an employment fair	F ₁	F ₂	F ₈
e. Met with a career counsellor	F ₁	F ₂	F ₈
f. Worked in my chosen field of employment	F ₁	F ₂	F ₈
g. Volunteered in my chosen field of employment	F ₁	F ₂	F ₈
h. Have a career mentor	F ₁	F ₂	F ₈

37. How do you perceive job opportunities related to your intended major area of study?

F₁ Very few jobs **F**₃ Some jobs
F₂ Few jobs **F**₄ Many jobs
F₈ Don't know

Background information

38. What is your gender? **F**₁ Female **F**₂ Male

39. How old were you on September 1, 2007? _____ (years)

40. Where was your permanent home before you came to this university? (Check one)

F ₀₁ British Columbia	F ₀₈ Prince Edward Island
F ₀₂ Alberta	F ₀₉ New Brunswick
F ₀₃ Saskatchewan	F ₁₀ Newfoundland and Labrador
F ₀₄ Manitoba	F ₁₁ Nunavut
F ₀₅ Ontario	F ₁₂ Northwest Territories
F ₀₆ Quebec	F ₁₃ Yukon
F ₀₇ Nova Scotia	F ₆₆ Other (specify) _____

41. What is the population of the community in which you lived before starting university? (Check one)

F ₁ Lived on a farm/ranch	F ₅ 50,000 to 99,999
F ₂ Less than 5,000	F ₆ 100,000 to 300,000
F ₃ 5,000 to 9,999	F ₇ Over 300,000
F ₄ 10,000 to 49,999	

42. Where are you currently living? (Check one)

F ₀₁ With parents, guardians or relatives
F ₀₂ In on-campus housing (residence, dormitory, etc.)
F ₀₃ In housing rented off-campus, sharing costs with others such as roommates
F ₀₄ In housing rented off-campus, paying all costs yourself
F ₀₅ In a home that you personally own
F ₆₆ Other (specify) _____

INSTRUCTIONS:

Read each question carefully and then enter a check (✓) in the appropriate circles or fill in blank lines as necessary. Please return your completed questionnaire today.

43. What method do you use most often to get to your university's campus?

- F**₀₁ Vehicle (alone)
- F**₀₂ Vehicle (with others/car pool)
- F**₀₃ Public transportation (bus, train, subway)
- F**₀₄ Walk
- F**₀₅ Bicycle
- F**₆₆ Other (Specify): _____

44. Thinking about the method of transportation you use most often, how long does it take you to get to your university's campus? (Record minutes)

_____ minutes

45. Are you...? (Check one)

- F**₁ Married or common-law
- F**₂ In a relationship (other than married or common-law)
- F**₃ Single

46. Do you have any children?

- F**₁ Yes **F**₂ No

47. (If yes to 46) How many children do you have in each of the following age groups?

- 5 years old or younger _____
- 6 to 11 years old _____
- 12 years or older _____

48. Are you studying in Canada on a student authorization, study permit, or visa?

- F**₁ Yes **F**₂ No

49. What language did you first learn in childhood and still understand?

- F**₀₁ English **F**₀₂ French
- F**₆₆ Other (specify): _____

50. What is your primary language of instruction?

- F**₀₁ English **F**₀₂ French
- F**₆₆ Other (specify): _____

51. What is the highest level of education that your mother and father completed?

	Mother	Father
Less than high school	F ₀₁	F ₀₁
High school graduate	F ₀₂	F ₀₂
Some college or technical school (no certificate or diploma)	F ₀₃	F ₀₃
College or technical school graduate	F ₀₄	F ₀₄
Some university (no degree or diploma)	F ₀₅	F ₀₅
University graduate (B.A., B.Sc.)	F ₀₆	F ₀₆
Professional degree (e.g., Medicine, Law)	F ₀₇	F ₀₇
Graduate degree (Master's, Ph.D.)	F ₀₈	F ₀₈
Other (specify) _____	F ₆₆	F ₆₆
Don't know	F ₈₈	F ₈₈

52. To which ethnic or cultural group do you belong? Check all that apply.

- F**₀₁ Aboriginal
- F**₀₂ Arab (e.g. Saudi, Egyptian, etc.)
- F**₀₃ Black
- F**₀₄ Chinese
- F**₀₅ Filipino
- F**₀₆ Inuit
- F**₀₇ Japanese
- F**₀₈ Korean
- F**₀₉ Latin American
- F**₁₀ Métis
- F**₁₁ South Asian (e.g., East Indian, Pakistani, Sri Lankan, etc.)
- F**₁₂ Southeast Asian (e.g., Cambodian, Indonesian, Laotian, Vietnamese, etc.)
- F**₁₃ West Asian (e.g., Arghan, Iranian, etc.)
- F**₁₄ White
- F**₆₆ Other (specify) _____

53. Do you have a disability? (Check all that apply)

- F**₀ None
- F**₀₁ Mobility
- F**₀₂ Hearing
- F**₀₃ Speech
- F**₀₄ Partial sight or blind
- F**₀₅ Learning
- F**₀₆ Head injury
- F**₀₇ Other physical disability
- F**₀₈ Mental health
- F**₆₆ Other (specify): _____

54. Looking back on your experiences as a student, what aspects of your experience at university have been most positive? (Note: Please add pages if you need more space to write.)

55. Looking back on your experiences as a student, what aspects of your experience at university have been most negative? How could we have helped or done a better job? (Note: Please add pages if you need more space to write.)

Thank you for your help.

Please return the completed questionnaire in the enclosed envelope today

INSTRUCTIONS:

Read each question carefully and then enter a check (✓) in the appropriate circles or fill in blank lines as necessary. Please return your completed questionnaire today.