

**Problem:** Computers that are prompted for login name and password when accessing the Internal OIRP Beyond 20/20 Multi-dimensional Data Cubes or when prompted repeatedly when entering the login name/password combination correctly. (The user name should be entered as: cunet\your-user-name).

Following the steps in this document will give you access to the 'Internal' cubes from on-campus machines using Internet Explorer or Firefox (Firefox users will need to follow this first additional step:

### Note for Firefox Users

To access Carleton University internal Data Cubes (restricted access) follow these steps:

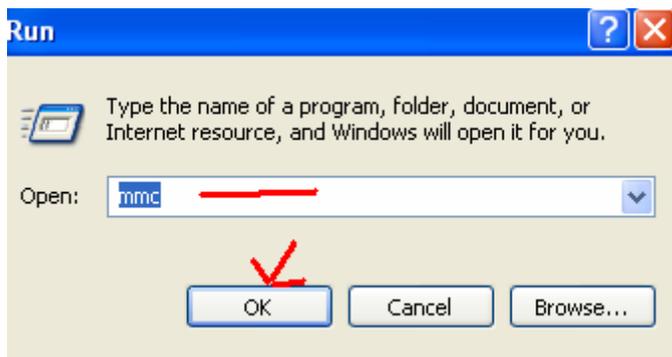
1. Go to your Firefox address bar and type **about:config**  
This will bring up the internal config editor, which allows you to set up properties that influence Firefox's behavior.
2. Look for the preference key named **network.automatic-ntlm-auth.trusted-uris** (an easy way to do this is to type **ntlm** into the filter box at the top)  
Set that key's value (double-click on the name) to a comma separated list as follows: **oirweb01,oirweb01.carleton.ca**

Off campus users should be able to access the Internal cubes using Internet Explorer, after following the steps indicated below. Firefox use from off-campus locations has not been successful, even after the following steps have been undertaken. Off campus users will be prompted for the user name/password combination but can successfully connect with Internet Explorer.

### Note for All Users

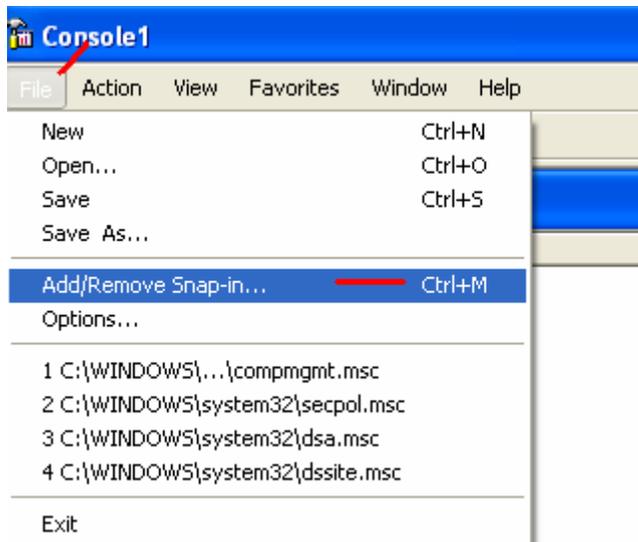
Log on to the computer with an account that has local admin rights to that computer.

Click on Start, Run, mmc Hit Ok

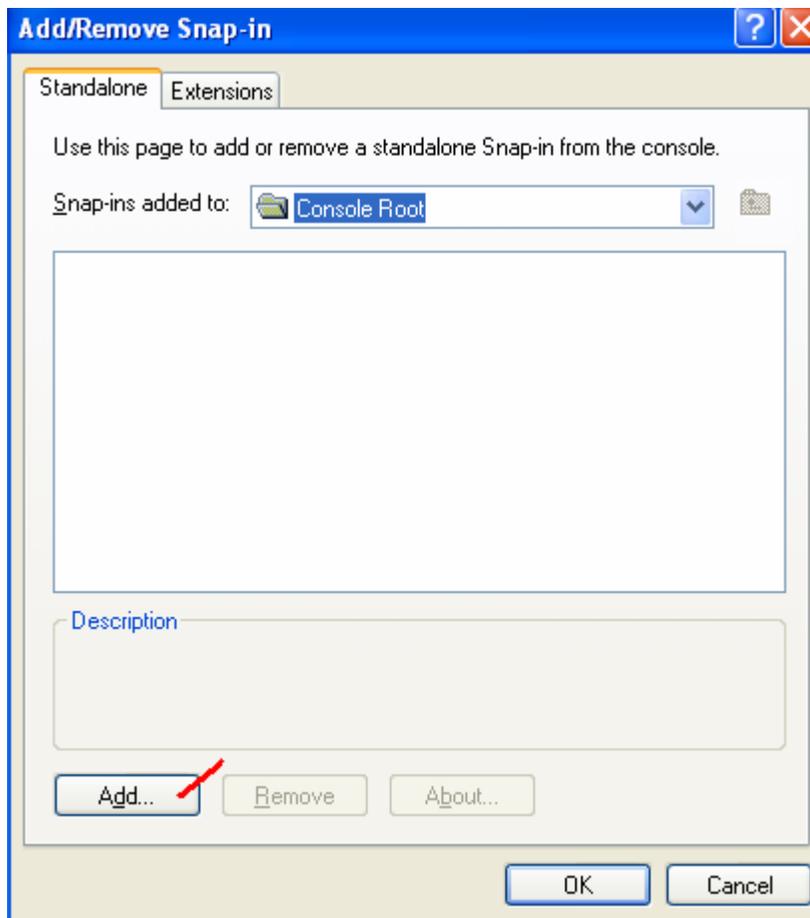


Console1 opens up...

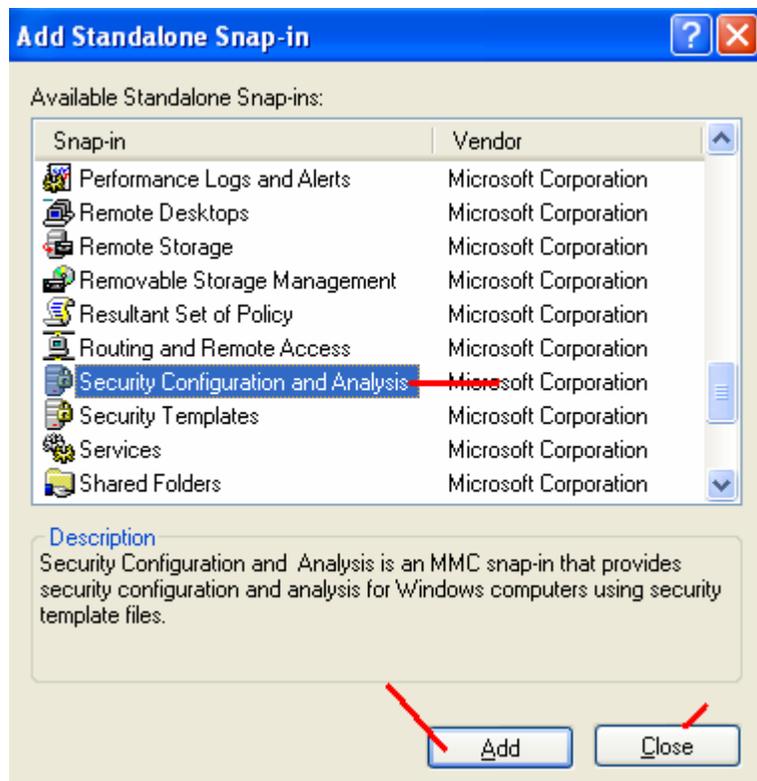
Click on File Add/Remove Snap-In...



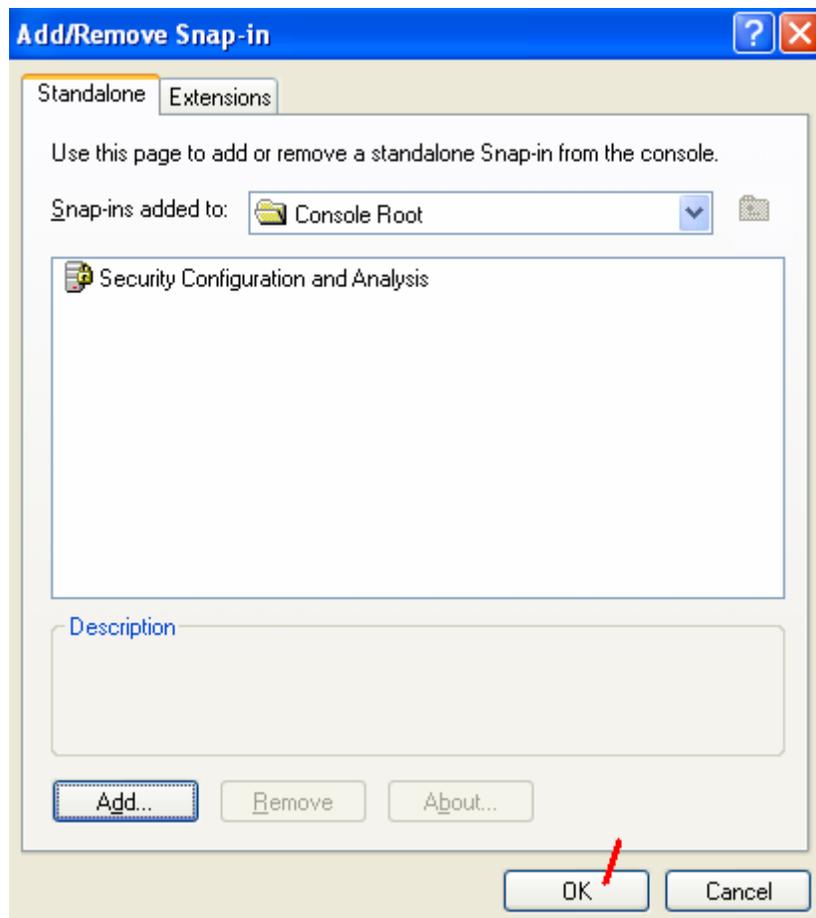
Click Add



Highlight Security Configuration and Analysis and Hit Add Then Close

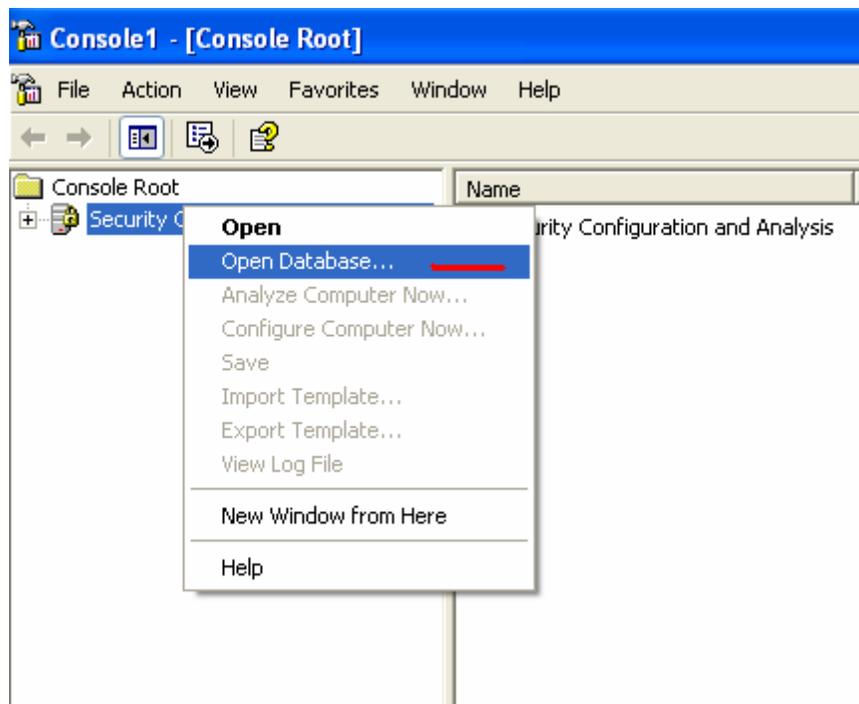


Click Ok

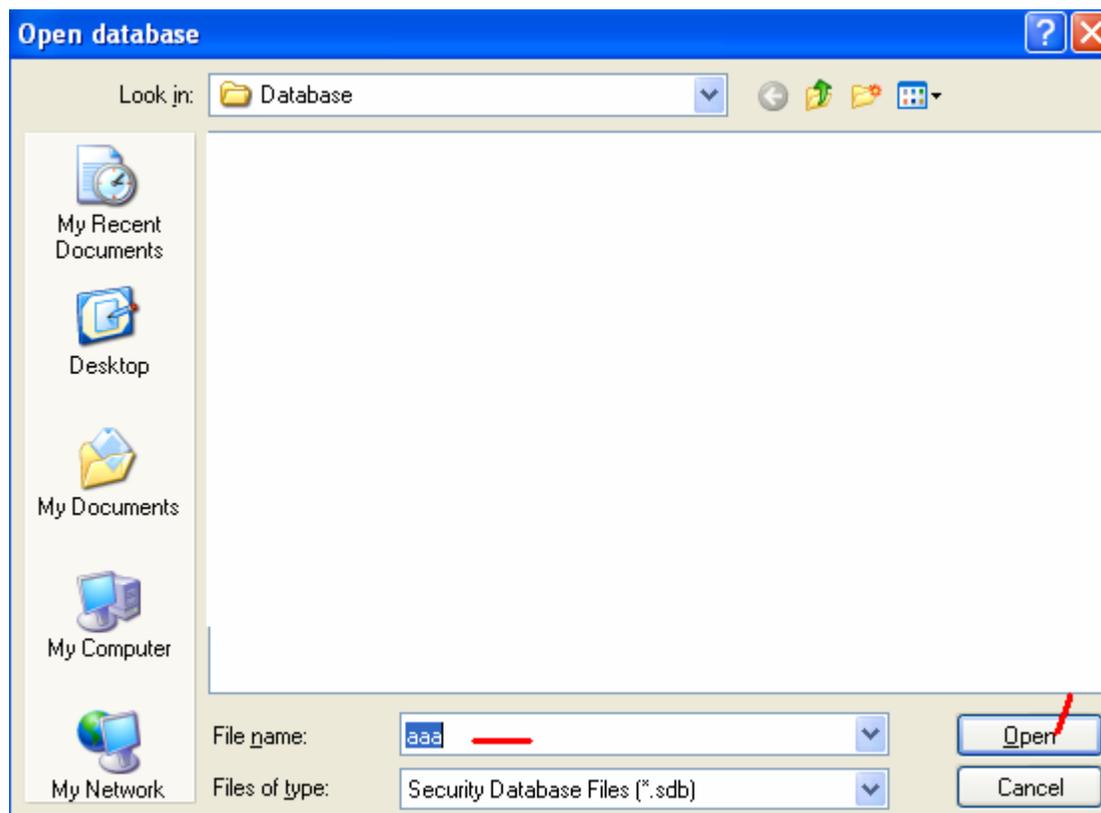


**Right** click on Security Configuration and Analysis on top left side...

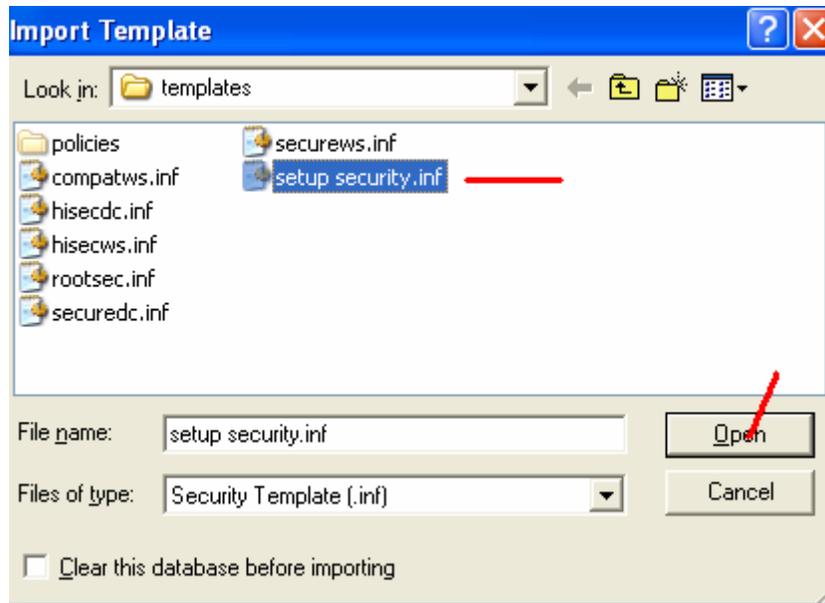
And select Open Database...



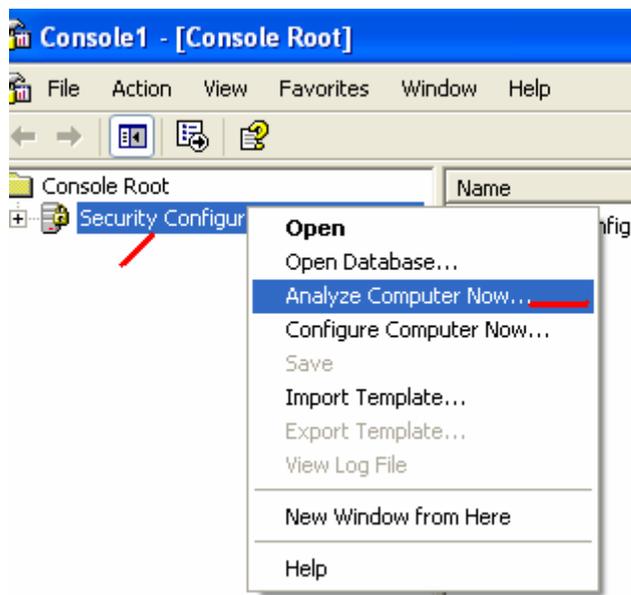
Enter aaa for file name and click open



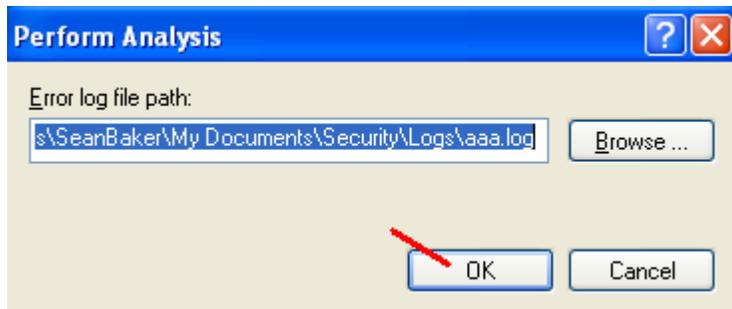
Select "Setup security.inf" and hit Open



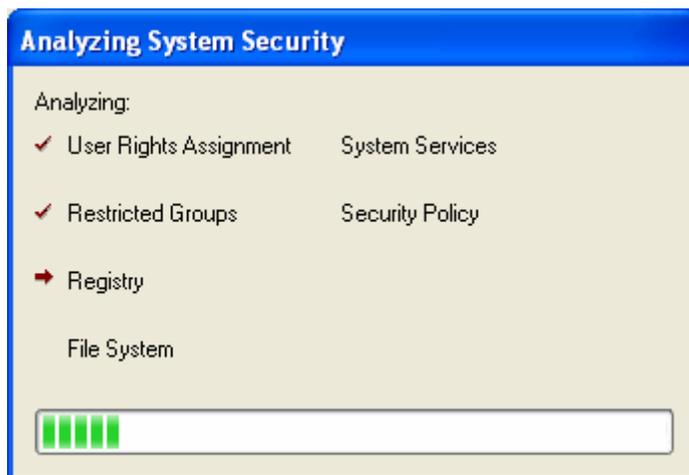
Right click on Security Configuration and Analysis and choose Analyze Computer Now...



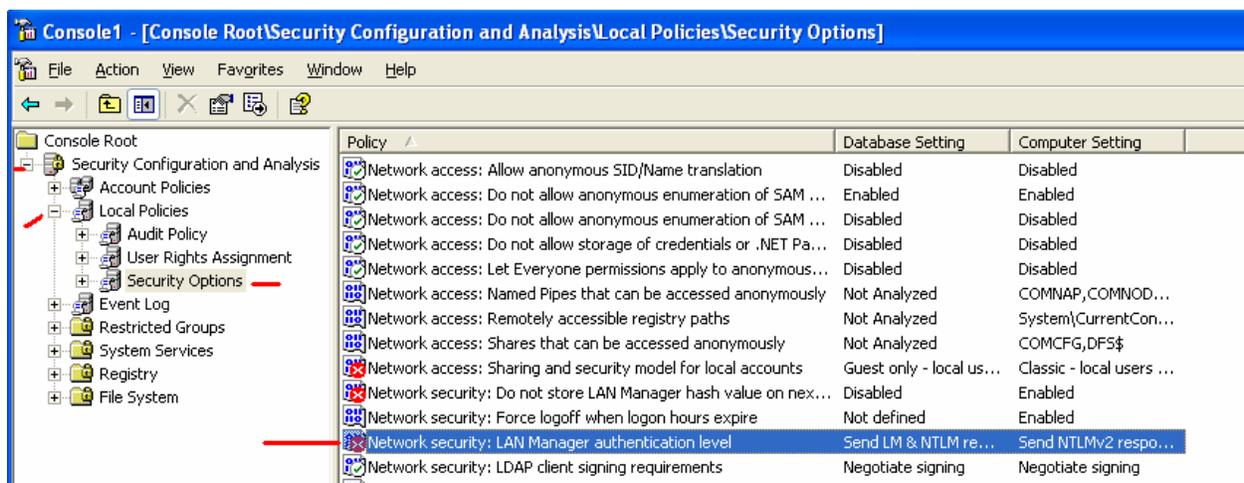
A Perform Analysis box pops up, just Hit Ok...



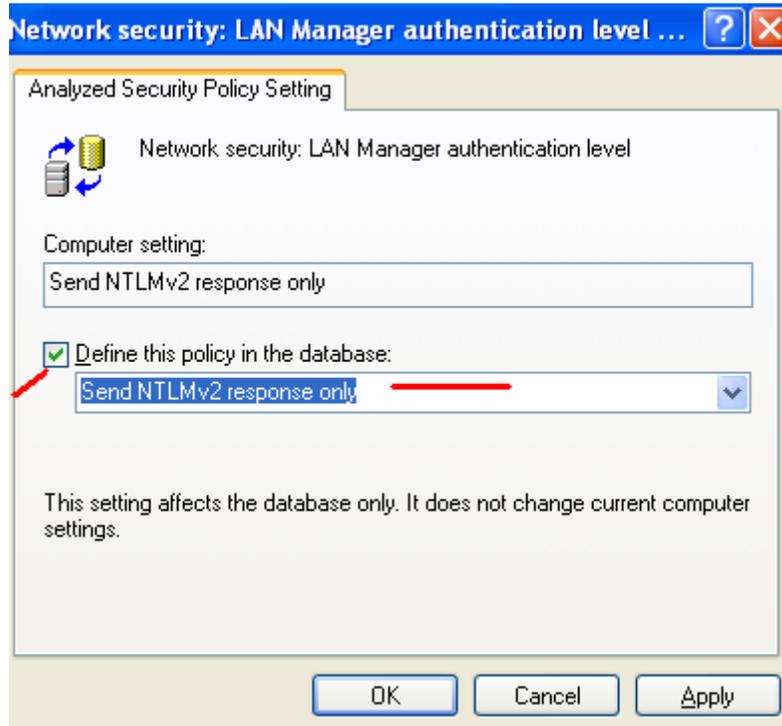
This can take several minutes to complete. The following screen appears, wait till it is finished...



Now that it is done, Expand (hit the +) beside Security Configuration and Analysis, then expand Local Policies and highlight Security Options, now on the right hand side scroll down and double click "Network security: LAN Manager authentication level"

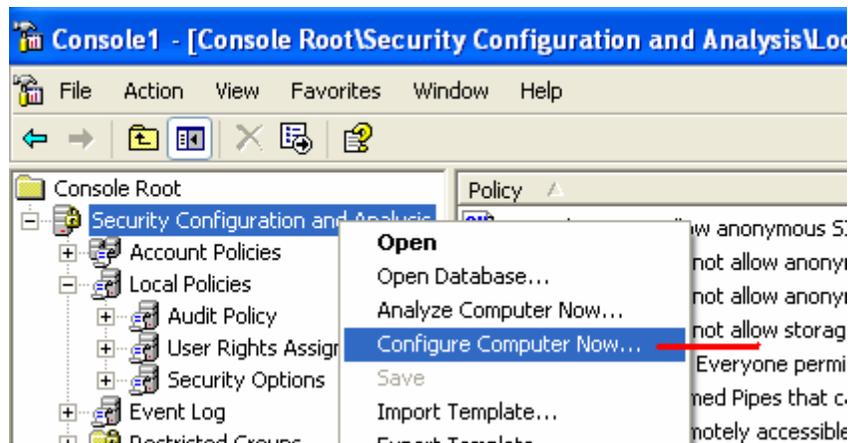


Click the Define this policy in the database and then scroll down and choose Send NTLMv2 response only



Hit apply, hit ok

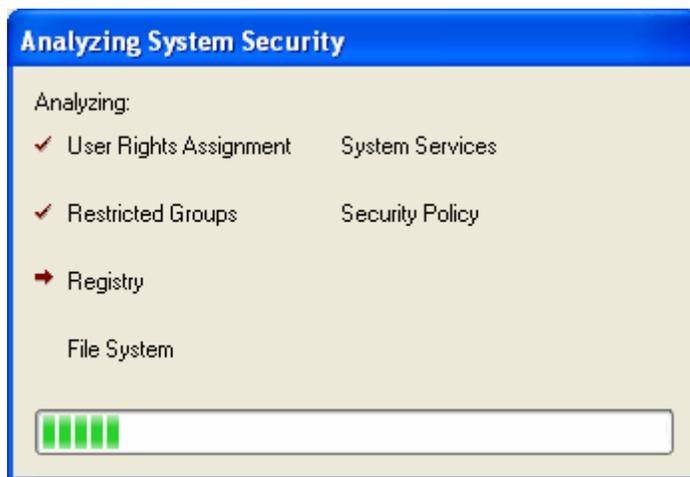
Now Right click on Security Configuration and Analysis and choose Configure Computer Now...



Click ok



When the following screen finishes (again this could take several minutes)

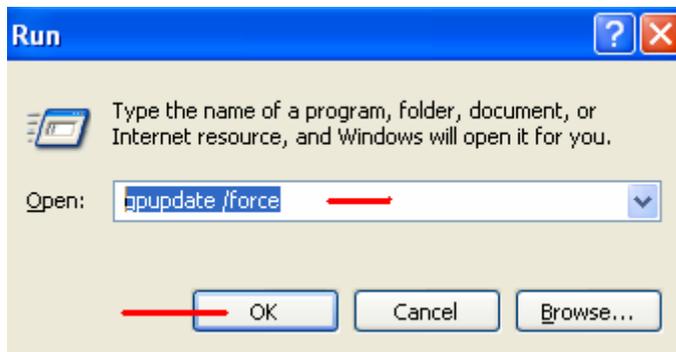


You can now close Console1. When it asks Save console settings to Console1? Say No

Now click on Start, Run and type in

Gpupdate /force

And hit OK



After this has run, check to make sure the users account is not locked out, and if it is, Unlock it before they try to log in.

The user can now log in again (no reboot is needed) and this should fix their problem with both printers and outlook prompting for username and password.