

2015 Carleton Satisfaction Survey for Students

Fresh Food Company

Fresh Food Company	
% Using Service	Number of Users
44.6%	235

Mean of Responses

	Fresh Food Company		
	Yes		
	N	Avg.	Std. Dev.
My overall experience with Fresh Food Company's food facility	228	7.4	2.2
Accessibility of facility at hours that are convenient to me	226	7.6	2.3
Cleanliness of the facility	227	8.0	1.7
Variety of food available	227	6.8	2.5
Quality of the food	228	6.9	2.3
Value for money	223	6.2	2.6
Provision of service in a timely manner	227	7.4	2.2
Courteous and helpful staff	226	7.8	2.2

Percentage of Responses

	Fresh Food Company		
	Yes		
	Low	Med.	High
My overall experience with Fresh Food Company's food facility	10.5%	35.1%	54.4%
Accessibility of facility at hours that are convenient to me	8.8%	32.3%	58.8%
Cleanliness of the facility	4.0%	28.2%	67.8%
Variety of food available	17.2%	37.9%	44.9%
Quality of the food	14.5%	41.2%	44.3%
Value for money	23.3%	41.3%	35.4%
Provision of service in a timely manner	9.7%	35.7%	54.6%
Courteous and helpful staff	8.4%	27.4%	64.2%

Source: 2015 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.