

## 2016 Carleton Satisfaction Survey for Students

### Fresh Food Company

Fresh Food Company	
% Using Service	Number of Users
35.7%	154

### Mean of Responses

	Fresh Food Company		
	N	Avg.	Std. Dev.
My overall experience with Fresh Food Company's food facility	152	7.0	2.4
Accessibility of facility at hours that are convenient to me	150	6.9	2.4
Ambience of the food service area	149	7.3	2.1
Cleanliness of the facility	149	7.7	2.0
Variety of food available	150	6.5	2.6
Quality of the food	150	6.1	2.6
Value for money	148	5.8	2.7
Provision of service in a timely manner	149	7.1	2.4
Courteous and helpful staff	149	7.7	2.1

### Percentage of Responses

	Fresh Food Company		
	Low	Med.	High
My overall experience with Fresh Food Company's food facility	15.1%	38.2%	46.7%
Accessibility of facility at hours that are convenient to me	16.0%	39.3%	44.7%
Ambience of the food service area	7.4%	43.6%	49.0%
Cleanliness of the facility	6.7%	32.9%	60.4%
Variety of food available	20.7%	39.3%	40.0%
Quality of the food	24.0%	47.3%	28.7%
Value for money	33.1%	39.2%	27.7%
Provision of service in a timely manner	12.1%	34.9%	53.0%
Courteous and helpful staff	6.7%	33.6%	59.7%

**Source:** 2016 Carleton Satisfaction Survey for Students

**Notes:** 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.