

## 2016 Carleton Satisfaction Survey for Students

### Public Student Labs and E-Kiosks

Public Student Labs and E-Kiosks	
% Using Service	Number of Users
27.6%	124

### Mean of Responses

	Public Student Labs and E-Kiosks		
	N	Avg.	Std. Dev.
My overall experience with the Public Student Labs	110	8.4	1.6
Hours of operation of the Public Student Labs	105	8.5	1.6
Availability of PCs when I need them in the Public Student Labs	109	7.9	2.2
Range of software available on the PCs in the Public Student Labs	105	8.4	1.7
Ease of finding Public Student Labs	113	7.7	2.2
Suitability of rooms used as Public Student Labs	109	8.4	1.6
Well maintained PCs in the Public Student Labs	110	8.2	1.7
Availability of printers where I need them	112	7.5	2.2
Availability of E-Kiosks where I need them	88	7.6	2.2
My overall experience with E-Kiosks	86	7.8	2.0
Protection of personal information on public PCs	100	8.4	1.4

### Percentage of Responses

	Public Student Labs and E-Kiosks		
	Low	Med.	High
My overall experience with the Public Student Labs	3.6%	18.2%	78.2%
Hours of operation of the Public Student Labs	1.9%	20.0%	78.1%
Availability of PCs when I need them in the Public Student Labs	8.3%	25.7%	66.1%
Range of software available on the PCs in the Public Student Labs	2.9%	17.1%	80.0%
Ease of finding Public Student Labs	7.1%	33.6%	59.3%
Suitability of rooms used as Public Student Labs	1.8%	24.8%	73.4%
Well maintained PCs in the Public Student Labs	2.7%	26.4%	70.9%
Availability of printers where I need them	10.7%	31.3%	58.0%
Availability of E-Kiosks where I need them	9.1%	34.1%	56.8%
My overall experience with E-Kiosks	5.8%	27.9%	66.3%
Protection of personal information on public PCs		29.0%	71.0%

**Source:** 2016 Carleton Satisfaction Survey for Students

**Notes:** 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.