

2018 Carleton Satisfaction Survey for Students

Athletics Facilities

	% Using Service	Number of Users
	44.1%	188

Mean of Responses

	N	Avg.	Std. Dev.
My overall experience with the Athletics Facilities	182	7.7	2.1
Athletics facilities (e.g Fitness Centre, pool, squash courts) that meet my needs	175	7.9	2.1
Accessibility of facilities at hours that are convenient to me	178	7.6	2.2
Response to requests or problems within an acceptable time	120	7.9	2.3
Cleanliness of facilities	183	7.8	2.3
Value for money	174	7.6	2.4
Locker facilities	157	7.7	2.2
Responsive and helpful staff	162	8.2	2.1

Percentage of Responses

	Low	Med.	High
My overall experience with the Athletics Facilities	7.1%	31.3%	61.5%
Athletics facilities (e.g Fitness Centre, pool, squash courts) that meet my needs	7.4%	25.1%	67.4%
Accessibility of facilities at hours that are convenient to me	9.6%	29.2%	61.2%
Response to requests or problems within an acceptable time	8.3%	23.3%	68.3%
Cleanliness of facilities	9.8%	23.0%	67.2%
Value for money	10.9%	27.6%	61.5%
Locker facilities	8.9%	26.8%	64.3%
Responsive and helpful staff	6.2%	19.8%	74.1%

Source: 2018 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.