

2019 Carleton Satisfaction Survey for Students

Athletics Facilities

	% Using Service	Number of Users
	55.7%	372

Mean of Responses

	N	Avg.	Std. Dev.
My overall experience with the Athletics Facilities	340	8.0	1.8
Athletics facilities (e.g. Fitness Centre, pool, squash courts) that meet my needs	319	8.0	1.8
Accessibility of facilities at hours that are convenient to me	333	7.8	2.1
Response to requests or problems within an acceptable time	208	8.1	2.0
Cleanliness of facilities	344	8.2	1.7
Value for money	329	7.9	2.1
Locker facilities	302	8.0	1.9
Responsive and helpful staff	295	8.3	1.9

Percentage of Responses

	Low	Med.	High
My overall experience with the Athletics Facilities	4.1%	30.9%	65.0%
Athletics facilities (e.g. Fitness Centre, pool, squash courts) that meet my needs	5.0%	28.5%	66.5%
Accessibility of facilities at hours that are convenient to me	9.3%	29.4%	61.3%
Response to requests or problems within an acceptable time	4.8%	24.0%	71.2%
Cleanliness of facilities	2.9%	24.1%	73.0%
Value for money	6.7%	29.2%	64.1%
Locker facilities	6.0%	27.2%	66.9%
Responsive and helpful staff	4.4%	18.6%	76.9%

Source: 2019 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.