

2019 Carleton Satisfaction Survey for Students

cuLearn

cuLearn	
% Using Service	Number of Users
90.3%	549

Mean of Responses

	cuLearn		
	N	Avg.	Std. Dev.
My overall experience using cuLearn	520	8.3	1.7
Ease of use	519	8.2	1.7
Ease of obtaining posted learning materials	519	8.4	1.7
Ease of uploading assignments	503	8.3	1.7
Ease of taking online quizzes	448	8.3	1.7
Usefulness of communication and collaboration features like mail, forums, etc.	489	7.8	2.1
Reliability of cuLearn	520	7.6	2.1
Ease of finding help	422	7.6	2.1
Ease of using the ITS Service Desk to obtain the help I need	287	7.8	2.3
cuLearn's contribution to my overall learning experience	517	8.4	1.8
Effective use of cuLearn by most of my instructors	520	8.1	1.9

Percentage of Responses

	cuLearn		
	Low	Med.	High
My overall experience using cuLearn	3.7%	22.1%	74.2%
Ease of use	4.0%	24.3%	71.7%
Ease of obtaining posted learning materials	2.7%	21.4%	75.9%
Ease of uploading assignments	3.0%	22.3%	74.8%
Ease of taking online quizzes	2.9%	22.5%	74.6%
Usefulness of communication and collaboration features like mail, forums, etc.	9.2%	29.2%	61.6%
Reliability of cuLearn	7.7%	35.2%	57.1%
Ease of finding help	8.8%	35.3%	55.9%
Ease of using the ITS Service Desk to obtain the help I need	10.8%	24.7%	64.5%
cuLearn's contribution to my overall learning experience	4.4%	14.9%	80.7%
Effective use of cuLearn by most of my instructors	4.8%	26.2%	69.0%

Source: 2019 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.