

2019 Carleton Satisfaction Survey for Students

Discovery Centre

Participated in I-CUREUS	
% Using Service	Number of Users
2.4%	13

Mean of Responses

	Participated in I-CUREUS		
	N	Avg.	Std. Dev.
My overall experience with the I-CUREUS program	11	8.3	1.6
Satisfaction with the application process for the I-CUREUS program	12	8.4	1.9
Helpfulness and timeliness of the information communicated to me about the program	12	7.8	1.8

Percentage of Responses

	Participated in I-CUREUS		
	Low	Med.	High
My overall experience with the I-CUREUS program		27.3%	72.7%
Satisfaction with the application process for the I-CUREUS program	8.3%	25.0%	66.7%
Helpfulness and timeliness of the information communicated to me about the program		41.7%	58.3%

Source: 2019 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.

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Discovery Centre

Space/equipment/service offered by the Discovery Centre	
% Using Service	Number of Users
10.5%	56

Percentage of Responses

	Purpose of use (only those who reported usage)		
	Academic	Personal	Both
Media Booths (the Pod)	71.9%	9.4%	18.8%
	23	3	6
Huddle Table	78.4%	5.4%	16.2%
	29	2	6
Treadmill Desks	42.9%	28.6%	28.6%
	3	2	2
White-board Corner	75.0%	10.7%	14.3%
	21	3	4
Other Open Study Space	64.7%	5.9%	29.4%
	33	3	15
Gaming Lab	22.2%	44.4%	33.3%
	2	4	3
3D Printing	20.0%	60.0%	20.0%
	1	3	1

Mean of Responses

	N	Avg.	Std. Dev.
My overall experience with the Discovery Centre	54	8.1	1.7
Professional and helpful staff	43	8.1	1.7
Satisfaction with the quality of furniture/equipment (e.g. TVs, game consoles, couches, tables, treadmills)	53	8.3	1.4
Ease of use of Discovery Centre's website	31	8.0	2.6
Ease of finding information I needed on Discovery Centre's website	31	7.8	2.5

	N	Avg.	Std. Dev.
Availability of study space in the Discovery Centre	54	5.8	2.7
Satisfaction with space/room set up	54	7.9	1.9
Accessibility of staff to users (in person, telephone, e-mail, etc.)	37	7.5	2.1

	N	Avg.	Std. Dev.
My overall satisfaction with 3D Printing	5	8.4	2.1
Accessibility of staff when I need help for 3D Printing	5	8.8	1.3
Response to requests within a reasonable time	4	8.8	1.5
Timeliness of delivery of the final product	4	8.8	1.5

Percentage of Responses

	Low	Med.	High
My overall experience with the Discovery Centre	1.9%	31.5%	66.7%
Professional and helpful staff	4.7%	32.6%	62.8%
Satisfaction with the quality of furniture/equipment (e.g. TVs, game consoles, couches, tables, treadmills)		26.4%	73.6%
Ease of use of Discovery Centre's website	9.7%	12.9%	77.4%
Ease of finding information I needed on Discovery Centre's website	9.7%	16.1%	74.2%

	Low	Med.	High
Availability of study space in the Discovery Centre	35.2%	29.6%	35.2%
Satisfaction with space/room set up	7.4%	18.5%	74.1%
Accessibility of staff to users (in person, telephone, e-mail, etc.)	5.4%	37.8%	56.8%

	Med.	High
My overall satisfaction with 3D Printing	20.0%	80.0%
Accessibility of staff when I need help for 3D Printing	20.0%	80.0%
Response to requests within a reasonable time	25.0%	75.0%
Timeliness of delivery of the final product	25.0%	75.0%

Source: 2019 Carleton Satisfaction Survey for Students

Notes: 1. % -> percentage of respondents where: Low - 1,2,3,4; Med. - 5,6,7; High - 8,9,10.

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Discovery Centre

How long do you usually stay in the Discovery Centre?					
Less than an hour		One to two hours		More than two hours	
% of respondents	# of respondents	% of respondents	# of respondents	% of respondents	# of respondents
7.4%	4	61.1%	33	31.5%	17

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